

TROUBLESHOOTING GUIDE

Cart will Only Run On Flat Ground Or When The Rear Drive Wheel Is Lifted Up

Problem: Cart shows a lack of power, won't go up hills or through deep grass, or the drive wheel spins only when the wheel is lifted off the ground. The lights on the electronics module show that the battery level is good and the steering is working properly.

Possible Causes: Remove the nine (9) screws securing the outer drive case cover. On the far left of the drive is the large black final drive pulley. The pulley is connected to the axle by a shear pin that goes through the axle and fits into a slot on the backside of the pulley. If the pin has sheared, the pulley would spin on the axle shaft, although the nut securing the pulley onto the axle may provide enough friction for the cart to possibly still be able to run on flat ground. To check to see if the shear pin has broken, hold onto the final drive pulley with one hand, and with your other hand try to turn the rear drive wheel. A moderate amount of force may be need to be applied against the wheel and drive pulley to determine if the shear pin is broken. The rear wheel and final drive pulley should be locked together. If you can spin them independently of each other, the shear pin is broken. Follow the directions under Shear Pin Replacement. This will explain how to remove the pulley and check for damage so that you can order the proper parts.

The following only applies to owners of carts whose serial number is before 0002700 and their cart has a solid rear drive wheel. The problem could also be that the rear axle has broken loose from the drive wheel. If this is the case contact customer service for further assistance.

Contact Customer Service if you have any Questions or Problems