

TROUBLESHOOTING GUIDE

Cart Hesitation Problems

Problem: The cart is experiencing frequent hesitations. The farther away the cart, the more the problem exists.

Possible Causes: There are many reasons why a cart may hesitate. The most common causes are low batteries in the Transmitter, a broken Transmitter antenna, or the club heads are touching the handle of the cart. If you have not changed the batteries in your Transmitter, try that first. Also inspect the antenna on your Transmitter. This is commonly mistaken as a wrist strap, but it is the antenna and is attached to the circuit board. Check the wire for damage, especially where it enters the case. If it is damaged it must be returned to J-Tech for repair. Never alter or attach anything to the antenna loop. When operating your cart, never bunch up the antenna in your hand, but allow it to hang freely. Also check that the handle of the cart is adjusted down low enough so that your club heads cannot make contact with any part of the cart. The whole frame on your Dynamis is the cart antenna, therefore if any metal is rattling against the frame it will interrupt the radio signal, causing erratic behavior. If you have attached anything to your cart such as a cup holder, scorecard, etc., make sure they are secure and not rattling against the frame. If all these things check out OK but the hesitation problem still exists, the problem may be in the Electronics Module and/or Transmitter. If this is the case you will need to contact Customer Service for further trouble shooting and return information.

Contact Customer Service if you have any Questions